**Summary of Experience:**

* 5+ years of professional experience in the IT industry, which includes Quality Analyst, IAM Engineer,Okta Engineer.
* Involved in multiple projects and successfully contributed the ideas with best of my knowledge to come up with a better solution.
* Perfection in creating groups with policies and rules as per the organization requirement and providing endless support to various users from different organizations.
* Have excellent professional work experience in creating and providing security to the **API’s**.
* Excellent troubleshooting skills. Exploring continuously drove my knowledge in **migrations**.
* Better understanding of **SAML** and **OpenIDConnect** Authentication Processes.
* Strong work experience in **integrating web applications** or **cloud-based applications** with **Okta.**
* Been as a primary POC for analyzing and solving the most important issues under **VCG** along with various team leads and managers.
* Solid experience in developing backend and creating API’s using **java**.
* Familiar with all phases of **Software Development Life Cycle** and **Software Test Life Cycle**.
* Well versed in Test Management tools like **Jira** and **qTest**. Worked with **Agile Methodologies (Scrum).**

**Education Summary:**

* Masters in applied computer science (Northwest Missouri State University)
* Bachelors in computer science Engineer (CMR Institute of Technology)

**Professional Experience:**

**Expedia, Atlanta Aug 2019 - Dec 2021**

**Role: Okta Engineer**

**Responsibilities:**

* Responsible for designing and maintaining Single Sign-On(SSO), MFA services as part of an Okta engineer.
* Hands-on work experience on establishing mobile integrations and user management as required.
* Integrated over 15 cloud-based applications with Okta.
* Clearly understanding the business rules to document the required information which satisfies the needs of fellow teams and also to learn and perform actions accordingly.
* Understanding SAML and OpenIDConnect and ensuring the effective actions upon threats and errors while usage of multiple tools and APIs.
* Managing the onboarding and offboarding workflow by collaborating with over 20+ team leads and managers.
* Continuously learning the new features and benefits and maintaining the technical documentation.

**TCS, Hyderabad Sep 2017 - July 2019**

**Role: IAM Engineer**

**Responsibilities:**

* Responsible for continuous analyzing and providing the best solutions for developing, protecting, integrating, and migrating the required services to the organization.
* To ensure the above services are accessed by the authorized users as per the organization policies and rules.
* Also, to ensure low possible threats and perform immediate actions to protect the data as promised.
* Configure reusable methodologies to support enterprise level services to the client organization.
* Continuously seeking knowledge on Security Management Life Cycle so that to provide the best quality of solutions to satisfy clients.

**Seyeon, Hyderabad Feb 2022 - Present**

**Role: Quality Analyst**

**Responsibilities:**

* Responsible for ensuring each action from various teams like developing, testing and Q&A meets the established quality standards.
* Involved in designing and developing the new policies and actions that need to be implemented for each scrum or release.
* Actively supporting various teams to collaborate with other teams, so that we could bring the solution and reduce the duration of the closure.
* Configure multiple ways to solve the complex problems by identifying new trends and patterns, which helps the dedicated team to solve the issues within the time.
* By following industry regulations and conditions, solidly analyzing and implementing the ideas using Quality Management tools like Zira.
* Played the most important role in identifying the issues or tickets that have been generated from different teams and assigning it to the right POC. This strategy helped to improve the quality standards.