5+ years of professional experience in the IT industry, which includes Quality Analyst, IAM Engineer,Okta Engineer. Been a good knowledge seeker and improved my skills in various technologies in each phase of my career.

**Summary of Experience**

* Involved in multiple projects and successfully contributed the ideas with best of my knowledge to come up with a better solution.
* Perfection in creating groups with policies and rules as per the organization requirement and providing endless support to various users from different teams.
* Have excellent professional work experience in creating and providing security to the API’s.
* Excellent troubleshooting skills.
* Better understanding of SAML and OpenIDConnect (OIDC) Authentication Processes.
* Strong work experience in integrating web applications or cloud-based applications with Okta.
* Been as a primary POC for analyzing and solving the most important issues under VCG along with various team leads and managers.
* Solid experience in developing backend and creating API’s using java.
* Familiar with all phases of Software Development Life Cycle and Software Test Life Cycle.
* Well versed in Test Management tools like Jira and qTest. Worked with Agile Methodologies (Scrum).

**Professional Experience**

**Role: Okta Engineer Feb 2022 - Present**

**Project: Expedia Seattle**

**Responsibilities:**

* Responsible for designing and maintaining Single Sign-On (SSO), Multi Factor Authentication (MFA) services as part of an Okta engineer.
* Hands-on work experience on establishing user management as required.
* Integrated over 50 cloud-based applications with Okta.
* Accomplishment of user provisioning using SCIM and Just-In Time (JIT) along with configuration while integrating the applications
* Clearly understanding the business policies to document the required information which satisfies the needs of fellow teams and to learn and perform actions accordingly.
* Implementing Sign-On policy at tenant level and Application level.
* Worked on ensuring the effective actions upon threats and errors while usage of multiple tools and APIs.
* Managing the onboarding and offboarding workflow by collaborating with our HR source team.
* Continuously learning the new features and benefits and maintaining the technical documentation.
* Worked on the audit reports to provide appropriate reports to various departments to perform their tasks.

**Role: IAM Engineer (Okta) Aug 2019 - Dec 2021**

**Project: Tata Consultancy Services (TCS) Hyderabad**

**Responsibilities:**

* Responsible for continuous analyzing and providing the best solutions for developing, protecting, integrating required services to the organization.
* To ensure the services should be accessed by the authorized users as per the organization policies and rules.
* Worked extensively to ensure low possible threats and perform immediate actions to protect the data as promised.
* Configure reusable methodologies to support enterprise level services to the client organization.
* Continuously seeking knowledge on Security Management Life Cycle so that to provide the best quality of solutions to satisfy clients.
* Delivered effective 24\*7 production support to reach the committed quality mark with the organization.
* Assisting end-users to solve technical issues and providing documentation to check step by step procedures as per their roles and policies.
* Continuously assisted network and server administrators to ensure the maintenance of end-to-end system integrations and managing the security challenges.

**Role: Quality Analyst Sep 2017 - July 2019**

**Project: Sayeon Hyderabad**

**Responsibilities:**

* Responsible for ensuring each action from various teams like developing, testing and Q&A meets the established quality standards.
* Involved in designing and developing the new policies and actions that need to be implemented for each scrum or release.
* Actively supporting various teams to collaborate with other teams, so that we could bring the solution and reduce the duration of the closure.
* Configure multiple ways to solve the complex problems by identifying new trends and patterns, which helps the dedicated team to solve the issues within the time.
* By following industry regulations and conditions, solidly analyzing, and implementing the ideas using Quality Management tools like Zira.
* Played the most important role in identifying the issues or tickets that have been generated from different teams and assigning them to the right POC. This strategy helped to improve the quality standards.
* Analyzing and compiling statistical data of past and present issues, that helps to avoid such issues in the future.
* Worked on Tableau to generate statistics to compare and present to various teams.

**Education Summary**

* Masters in applied computer science (Northwest Missouri State University)
* Bachelors in computer science Engineer (CMR Institute of Technology)